

**Position:** Community Outreach and Suicide Prevention Awareness Educator

**Location:** Santa Cruz and Salinas, CA

**Hours:** 20-29 hours per week

**PROGRAM DESCRIPTION:**

Be part of the watershed moment for behavioral health support, services, and programs in Santa Cruz, Monterey, and San Benito Counties. With the roll-out of 988, the National Suicide Prevention and Lifeline, Family Service Agency is committed to and passionate about building a robust crisis care response system across the country where everyone has access to information and training and someone to call, someone to respond, and a safe place to go for crisis care. We are eager to expand and are seeking an individual who can, with support from our team, facilitate the growth and continued transformation.

In addition to our accredited, 24/7 Lifeline (988), our Suicide Prevention Services program provides a range of community education and outreach activities, as well as bereavement support services for those who have lost loved ones to suicide. We are poised to expand in the coming months and years and are seeking an individual who can, with support from our team, facilitate the growth and continued transformation of our services.

**Position Overview:**

Under the direction of the Community Engagement Manager and in consultation with the Program Director, the Community Outreach and Suicide Prevention Awareness Educator is responsible for scheduling and conducting outreach presentations, training, and attending events and for general service delivery of suicide awareness and prevention services throughout Monterey, Santa Cruz, and San Benito Counties.

**Key Responsibilities:**

- Active Outreach/Networking to develop and grow relations/collaboration with community organizations, schools, businesses, and faith-based organizations.
- Conduct suicide prevention awareness educational presentations and trainings for organizations, schools, and service providers throughout the tri-county area, utilizing the SPS curricula/materials and procedures established for these activities.
- Occasionally, provide brief individual support and referral to attendees at outreach activities.
- Coordinate with co-workers on a calendar and schedule of outreach activities; respond to scheduling requests promptly.
- Track activity and statistical and demographic documentation of presentations, training, and other outreach activities.
- Maintain the program's ongoing professional relationships with educators, community organization personnel, etc. to support the continuation and focused expansion of outreach activities.

**Knowledge, Skills, and Abilities Required:**

- Responsible, reliable, self-motivated, and possess excellent time management skills.
- Excellent written and verbal communication skills; experience with public speaking is preferred.
- Ability to compassionately identify with and respond to personal and emotional issues.
- Comfortable working with databases.
- Working knowledge of Microsoft Office Suite (Word, PowerPoint, Excel, etc.)
- Must have a Bachelor's Degree or Associate's Degree (or equivalent) with two years of related experience or high school diploma/GED with four years of related experience.
- Ability to maintain flexible hours required (some evenings and weekends).
- Excellent interpersonal skills and ability to engage with diverse communities
- Successful completion of Let's Talk About It!, SafeTALK, and/or ASIST training
- Creative, outgoing, and takes initiative.
- Complete other duties as assigned by supervisor.
- Able to lift/carry up to 30-50 lbs including but not limited to chairs, tables, canopies, supplies, and other event and outreach materials.

**Qualifications:**

- Valid driver's license, available and reliable transportation, and be able to travel throughout Monterey, Santa Cruz, and San Benito Counties.
- Reside in Santa Cruz, Monterey, or San Benito County or surrounding county.
- At least 21 years of age
- Strong communication skills
- Ability to use sound and ethical judgment.
- Previous community education experience is preferred, but not necessary.
- Ability to pass a background check.

**ABOUT US:**

Family Service Agency of the Central Coast (FSA) is a well-established non-profit mental health and wellness agency. Our services include outpatient counseling, a 988-suicide crisis line, suicide prevention services, mobile crisis response, senior services, support for women with cancer, and a program for victims of childhood sexual abuse. Join our team and enjoy a supportive work environment where both you and your clients can thrive.

**Job Type:** 20-29 hours/week

**Compensation:** \$23-\$25.00 per hour, plus an additional \$3.00/hour Spanish/English bilingual differential.

**Benefits:**

- Sick, Vacation, and Holiday pay
- Mileage reimbursement
- Cell phone reimbursement
- 401k
- Medical, dental, and vision benefits if working 30 hours or more per week

**Work Environment:**

We are pleased to offer a balance of remote and in-office work and understand that helpers are humans too, with a life outside of work. To that end, our program strives to place self-awareness and self-care at the heart of our work. We choose to embrace a culture that allows us to have full and vibrant lives while doing work that is both challenging and uniquely rewarding. It is not always an easy balance. We work to support one another in developing and strengthening our self-awareness, boundary-setting, and personal and professional self-care coping skills. This work is most satisfying for those who thrive in dynamic work environments, have a high degree of emotional intelligence, are invested in personal growth, are committed to cultural and linguistic diversity and humility, and, ultimately, looking to do good in the world, for others and ourselves.

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions. The noise level in the work environment is usually moderate to loud.

Family Service Agency is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, age, or protected veteran status. We are committed to excellence through diversity and strive to establish a climate that welcomes, celebrates, and promotes respect for the contributions of all clients and employees.

Our programs recognize the value of racial, ethnic, cultural, and linguistic diversity and strive toward a culture of trauma-informed practice, with the overarching goal of ensuring that all services promote healing and integrate the values and standards of providing culturally and linguistically appropriate services.

**For more information, please email [fsaemployment@fsa-cc.org](mailto:fsaemployment@fsa-cc.org) or call 831-244-6395.**